

# Occupational Health and Safety Objectives



## 1. International Standards Organisation (ISO) certification to ISO 45001:2018 Standard

The Medical Services Business Line (MSBL) will achieve global certification to this Standard by June 2020. Certification will be maintained through a planned and documented Integrated Management System (IMS) surveillance program over a 3 year cycle.

## 2. OH&S Management System Standards

The OH&S Management System Standards will be incorporated into the MSBL Medical Service Centre Standards, Criteria and Audit Tool. Compliance will be continually measured as an OH&S section score of 80% or greater and reported in the MS Annual Report. Medical Service Centres will undergo a Corporate MS Quality Health & Safety Compliance Audit every 2 years.

## 3. Occupational Exposures

The Medical Services Business Line will achieve a 10% reduction in Occupational Exposure incidents over 2 years. This will be measured as Occupational Exposure incidents as a % of overall incidents. The 2018/19 result is 3.4%.

## 4. Workplace Safety

The MSBL will achieve at least a 5% reduction in the 2018/19 Total Recordable Injury & Illness Frequency (TRIFR) rate in 2021 and a further at least 5% decrease by 2022. The 2018/19 TRIFR is 1.63 (per 1 million hours worked) ; with the aim of achieving a TRIFR of 1.00 or below over time. This will be achieved by reducing the occurrence and severity of recordable work related injury & illness through effective workplace safety initiatives.

## 5. Employee Resilience

Medical Services will develop and implement an Employee Mental Health Resilience Program that is suitable for MSBL organisation wide implementation. The program will be available and a plan developed for implementation in 2022.

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Michael Gardner  
CEO Medical Services

A handwritten signature in black ink, appearing to read "Mark Crawford".

Mark Crawford  
Group Deputy Director, Quality & Compliance

A handwritten signature in black ink, appearing to read "Myles Neri".

Dr Myles Neri  
Group Medical Director, Medical Services

A handwritten signature in black ink, appearing to read "Olivier Lo".

Dr Olivier Lo  
Group Medical Director Occupational Health Services